

Focus Groups

Critical to the assessment of KHIE

The staff of the Kentucky Health Information Exchange is committed to making sure that tools are available to assist providers in giving the best possible care for patients by having the most recent health information available to them. Through the KHIE Connection, participating providers can improve the continuity of care by electronically exchanging key clinical information with other participating providers in the Exchange.

To determine the effectiveness of the Kentucky Health Information Exchange and to fulfill certain requirements of the grant funding, the Governor's Office of Electronic Health Information (GOEHI) has contracted with Northern Kentucky University to conduct surveys and focus groups in order to better understand and meet the needs of providers and to continuously improve the KHIE product and service.

We are asking users of the Kentucky Health Information Exchange to host these focus groups and to complete surveys that will tell us about their use of the Exchange. We're interested in how organizations are utilizing KHIE and we want to know the benefits and barriers that exist. We encourage both negative and positive feedback to accurately assess the impact that KHIE is having on patient care.

Currently, three organizations have participated in the focus groups. Harrison Memorial Hospital was the first organization to participate in this round of focus groups, followed by Ephraim McDowell Regional Medical Center and Rockcastle Regional Hospital and Respiratory Care Center. With the assistance of KHIE's Outreach Coordinators, who are strategically positioned across the Commonwealth, we continue to organize focus groups to ensure KHIE evolves into a robust exchange that becomes a vital tool utilized in the care and treatment of all Kentuckians.